

**Country-specific rental information on Sixt rental cars****Show regulations of another country**

Pick-up country

Portugal ▼

Choose vehicle type

Passenger vehicle ▼

Show

**Portugal - Passenger vehicle****For internal use only****General Rental Information****Important documents**

The renter and all approved drivers must be in possession of a full, valid driving licence for at least one year and present it together with an identity card or passport while receiving delivery of the vehicle. Furthermore, the following conditions apply depending on the issuing country of the driving licence.

## EU Driving Licences

Valid driving licences of all EU countries are accepted

## All Other Licences

Driving Licences printed with non Roman Alphabet (Arabic, Japanese, Cyrillic etc) must be complemented by an International driving license.

For driving licenses from countries not part of the international driving license treaty, an official translation into Portuguese must be presented with the original license.

Driving licenses from non-EU countries (except Switzerland) are accepted if:

- no visa has been entered in the passport.
- the customer has a visa in his passport and at the time of hire has not been in Europe for longer than 6 months. If he has been in Europe for longer than 6 months, he must present a driving license from an EU country.

**Age restrictions**

Certain regulations apply related to minimum age and possession of driver's license which can be found during the booking process depending on the booked vehicle. Basically, the minimum age for every driver is 19 years (having held the driving license for at least 1 year). A deviation from the minimum age is possible depending on the vehicle.

In Portugal, the following rules apply for the minimum age and possession of a driver's license:

Minimum Age	License Requirements	Car Category
19	License held for 1 year	M***, E***, CCMR, CDAR, CDMR, CFMR, CTMR, CWMR, CSMR, IDAR, IDMR, IFMR, IVMR, IWMR, SDMR, SWMR, SV**
21	License held for 1 year	CCCC, STMR
25	License held for 1 year	F***, ITMR, L***, P***, X***

A surcharge applies for young drivers under 25 years.

(Young Driver Surcharge = AE)

**Tariff Information****General**

All credit cards from internationally recognized credit card companies - such as Eurocard/Mastercard, American Express, Diners Club and Visa are acceptable as payment methods whereas any prepaid or debit cards (Visa Electron) are not accepted. The payment method must have been issued in the name of the driver. The indicated credit card must be valid at least 1 month after the predicted date of the end of the rental. This must be presented at the time of vehicle pick-up and be valid at this time.

Sixt CarExpress Servicecard (Advantage Circle) is only accepted in combination with a valid Credit Card.

Please note, that payments and approvals with credit card will require a PIN of the credit card.

An advance charge approval is obtained for the chosen means of payment as a security. The exact deposit is determined on collection since the amount is dependent on the vehicle.

**Advance Charge Approval**

## CRS Code

CRS Code	EUR
MDMR, MDAR, ECMR, EDMR, EXMR, CCCC, CCMR, CDMR, CFMR, CDAR, CWMR, CTMR, CSMR, STMR	300.00
IDMR, IDAR, IWMR, ITMR, IVMR, IFMR, SDMR, SVMR, FVMR, FDMR, FWMR, FDAR, FFAR, FFM, FWAR, FFM, FFAR	500.00
LDAR, LFAR, LTAR, PDAR, PFAR, PSAR, PTAR, PWAR,	1000.00
XDAR, XFAR, XVAR, XFAX, XSAM, LSAR, PVMR	2000.00

**Special rental information when booking Prepaid rates****Prepaid tariff - Pay now**

When booking at a prepaid rate, the payment will be charged along with the total rental price (incl. booked extras and charges) prior to the rental. The driver and mode of payment shall be finalised at the time of reservation and cannot be changed. The confirmed credit card should be valid (at least 1 month after the predicted date of the end of the rental) and available for presentation on collection of the vehicle. All extra costs that occur during the car rental will be charged to this credit card.

A refund shall not be issued for non-collection, vehicle being collected late or returned early.

Changing booking

A booking can be changed up to 48 hours before the start of the rental (on availability) in return for an alteration charge of 25.00 EUR. Any payment already made towards the rental will not be refunded; nor shall any differential amount be refunded if this alteration leads to a lesser rental cost.

(Rebooking = RF)

Cancellation

A booking can be cancelled before the rental begins. In the event of cancellation, the payment in advance already made towards the rental shall be paid back subject to a cancellation charge, which will be withheld and shall be in the amount of the rental charge (including any extras and charges) for a maximum of 3 rental days. Cancellations can be made online or in writing and must be addressed to: Sixt Portugal Mainland, JAP Rent-a-Car, Rua Central de Mouriz, 464 4580-590 Mouriz PRD, Portugal, Fax: +350 255 788 088, E-Mail: reservations@sixt.pt

(Cancellation = CL)

No-show

In the event that the booked vehicle is not collected or not collected at the agreed time, the rental charge already paid shall be withheld in full.

## Protection conditions

### Third Party Insurance (TI)

Protection coverage for the vehicle includes Third Party Liability with a maximum cover of 50 EUR Million for personal injuries and material damages. The hirer is liable up to the maximum amount of liability for accidents caused by the hirer, damage caused by parking, theft or any damage caused by an unknown third party.

Excluded from the protection is the use of the vehicle for the transport of dangerous goods. All protection as part of the rental contract will become void, in particular, if an unauthorized driver has used the vehicle or if the driver of the vehicle does not possess the required driver's license at the time of the event giving rise to claim.

(Third Party Liability = TI)

### Loss Damage Waiver (LDW)

Loss damage waiver (incl. theft protection) removes the drivers responsibility to a part of the vehicle in case of damage or theft.

If loss damage waiver (incl. theft protection) is accepted, the customer is only responsible for the following amounts:

960.00 EUR (MBMR, MDMR, ECMR, EDMR, MDAR)

1,560.00 EUR (EXMR, CCMR, CDMR, CFMR, IDMR, CCAR, CDAR, IDAR, CWMR, CSMR, IWMR, IVMR, IFMR, CTMR)

1,680.00 EUR (CCCC)

2,100.00 EUR (SDMR, FDMR, FDAR, SWMR, FWMR, FWAR, SVMR, FVMR, SVAR, FFM, FFAR, ITMR, STMR)

3,000.00 EUR (PDAR, LDAR, PSAR, PFAR, PWAR, PVMR, LFAR, LSAR, XVAR)

5,000.00 EUR (XDAR, XFAR, XFAX, PTAR, LTAR)

16,000.00 EUR (XSAM)

If loss damage waiver (incl. theft protection) is not accepted the customer will be held liable for the full value of the car.

(Loss Damage Waiver = LD)

### Top Cover LDW

If LDW is already included in the rates, the renter can choose Top Cover LDW to reduce the Non-Waiverable Responsibility.

If Top Cover LDW is accepted, customer is only responsible for the following amounts: 600.00 EUR

(Top Cover LDW = BE)

### Super Top Cover LDW

If LDW is already included in the rates, the renter can choose Super Top Cover LDW to eliminate the Non-Waiverable Responsibility.

If Super Top Cover LDW is accepted, customer is only responsible for the following amounts: 0,00 EUR

(Super Top Cover LDW = BF)

### Tyre and Windscreen Coverage (TG)

The tire and glass coverage provides protection for damages on tires, windscreen, side windows and the rear window with a deductible of EUR 0.00.

If the protection is not accepted, the customer will be held liable for the full extent of the damage.

(Tyre and Windscreen Coverage = TG)

### Personal Accident Protection (PAP)

By taking out personal accident protection the protection can also be extended to cover the consequences of an accident.

By taking out personal accident protection the limit of liability is: 10,000.00 EUR for invalidity, 10,000.00 EUR for decease, 1,000.00 EUR for medical costs.

(Personal Accident Protection = I)

### Roadside Assistance

In case of breakdown/malfunction or accident, the customer may call Roadside assistance that is provided 24/7 (365 days). Roadside assistance contacts can be found in the rental agreement.

### Roadside Protection (BC)

Our Roadside Protection is an extended breakdown protection during the car rental in Portugal and protects the contract holder against high service and repair costs for the following incidents:

- 1) Key locked inside the vehicle: In the event of the key being locked inside the vehicle, Sixt will assume the costs to open the vehicle and for the vehicle to be towed away and for a replacement vehicle.
- 2) Breakdown caused by lack of fuel: In the event of a breakdown due to having run out of fuel, Sixt will assume the costs for the breakdown assistance and fuel required for the onward journey.
- 3) Assistance due to flat battery: In the event of assistance with starting being needed, Sixt will assume the costs for assistance (by the vehicle manufacturer or one of its partners).
- 4) Loss of key: In the event of a lost key, Sixt shall assume the costs for providing a spare key, the transport/shipping of the spare key, for the vehicle to be towed away and for a replacement vehicle.
- 5) Immobilization of the Vehicle: In the event that it is not possible to move the vehicle (eg due to wintery road conditions). Sixt will assume the costs for the vehicle to be towed away and for a replacement vehicle.
- 6) Misfuelled vehicle: Sixt will assume the costs for the vehicle to be towed away, for the cleaning of the fuel tank and its refuelling.

All services may only be ordered by a direct claim with Sixt Portugal. We will determine the type and extent of service required to ensure the client can continue the journey. If any damage on the rental vehicle occurs, which is not covered by Sixt within the scope of the Roadside Protection, the renter is liable for such damage.

Roadside protection is provided 24/7 (365 days).

(Roadside Protection = BC)

**Cross border rentals and territorial restrictions**

Cross Border Rentals are on request only. Please contact the local rental station.

Cross Border Rentals are allowed to the following countries:

Austria, Belgium, Denmark, Finland, France, Germany, Great Britain, Greece, Ireland, Italy, Luxembourg, Netherlands, Spain, Sweden, Switzerland.

Cross Border Rentals between the mainland, the island of Madeira and Azores are not allowed.

In case of offence against Cross Border & Territorial Restrictions all protections lose their validity.

**Charges when traveling abroad**

For travels abroad, additional charges may apply and are governed by the respective country of entry and must be requested at the local rental station.

(Foreign Use Charge = FU)

**Extras**

Accessories are bookable without obligation and subject to availability.

**One-way rentals**

One-way rentals within Sixt locations in Portugal (mainland) are allowed under conditions depending on tarif.

One-way rentals between the island of Madeira and the mainland or the Azores are not allowed.

All international One-Way Rentals are on request. Please contact the local rental station.

(One-Way = OW)

**Navigation system**

Navigation systems are available subject to a fee.

(Navigation system = NV)

**Additional Driver**

A charge is levied for the additional driver, whose details are noted in the lease only if the additional driver presents a valid driver's license.

(Additional Driver = AD)

**Baby and child seats**

Baby seats, child seats, booster seats and baby stroller are available subject to a fee.

(Baby Seat = BS Child Seat = CS Booster Seat = BO Baby Stroller = BB)

**Vehicle refueling**

All vehicles are supplied with a full tank of fuel and should be refilled prior to return to Sixt, otherwise the current prices per litre of petrol or diesel will be charged in addition to a refuelling fee.

If desired, the vehicle will be refueled according to currently available conditions after returning it to the station.

(Fuel = FC Tanking Fee = O)

Alternatively, you may purchase a tankful of fuel at the time of rental at a price that is competitive with local fuel stations and return the tank empty. No refunds will be given for unused fuel.

(Prepaid Fuel = PF)

**Delivery and collection**

Delivery/Collection Service is on request. Please contact the local rental station.

Deliveries and collections are available at the local rental station subject to a fee.

This service is available on request for an additional commitment fee outside opening times at selected locations.

(Delivery = DL Collection = CO)

**E-Toll**

All our vehicles are equipped with an electronic toll device. This service allows automatic payment of all fees due for passing through any electronic toll barrier. Subscription is made at the counter at the beginning of the rental (pick up) and toll expenses will be automatically paid in your credit card without any additional cost.

(E-Toll = T1)

**Personal Travel Assistant - Sixt Connect**

Sixt Connects are available subject to a fee.

The Sixt Connect NAVI includes GPS.

(Sixt Connect NAVI = I5)

The Sixt Connect WIFI includes GPS, a tourist guide and a WIFI access point (up to 5 devices) with mobile internet.

(Sixt Connect WIFI = I3)

The Sixt Connect PLUS includes GPS, a city guide, a WIFI access point (up to 5 devices), mobile internet and unlimited free calls all over the world.

(Sixt Connect PLUS = I4)

**Other Fees and Taxes****Premium Location Fee**

A premium location fee occurs for rentals at airport and train stations.

(Premium Location Fee = Y)

**Out Of Hours**

Out of opening hours service is available at selected stations. In this case, an additional charge applies for the provision of the service.

(Out Of Hours = OH)

**Local rental surcharge**

A local rental surcharge occurs.

(Local rental surcharge = CI)

**Administration Fee for Fine**

The renter is liable for payment of all traffic/parking fines occurring during the rental.

If the renter has a traffic/parking fine during the rental the renter will be charged an Administration Fee. Additionally, the renter will be contacted by the respective authority to pay the fine.

(Fine Handling Fee = FI)

#### Vehicle Cleaning

In case the car requires a special cleaning procedure (i.e. smell removal, animal pollution, spill of liquids etc.) after returning, a cleaning charge will apply.

(Cleaning fee = VA)

#### Overview charge prices

An overview of all charge prices is provided under the following link.

[Link charges](#)

#### VAT

23% Portugal Mainland

All rates include tax/VAT (if incurred).

For corporate customers with individual agreements alternative prices and regulations can apply.

[Print](#)